

CLS Quality Head

Your new role

Johnson & Johnson is seeking a talented Customer and Logistic services (CLS) Quality Head for a new business unit due to growth of the organization.

On the behalf of Johnson & Johnson, Hays is seeking a Quality Head. You will be part of the CLS Quality organization and report to the Senior Quality Manager for FraBeNe & Nordics cluster. You will be part of a new team within the organization which will have its focus an exciting project that is going live 2018.

In this position your focus will be on the internal DC process where you will be responsible for the oversight and execution of Quality Management Systems and compliance at CLS DC in Stockholm. You will be the single point of contact to the corresponding CLS country operational lead who you will work in close collaboration with as well as with the medical device organisation. The position implements departmental strategies and services as the business expert on quality systems, distribution and quality management. Further you will be optimizing quality systems and processes and ensure alignment with the global business, applicable local regulations, J&J Enterprise standards and the quality vision. For these focused areas you will be providing measurable impact to quality, cost and customer value.

What you'll need to succeed

We are looking for a person with a diverse business background with quality, regulatory and regulatory compliance competencies in the areas of customer service, distribution and commercial customer interface. You have experience from the pharmaceutical industry, medical industry and the consumer health industry. The business language is English.

You have excellence communications skills and have the ability to build strong and healthy relationships with key stakeholders. You have strong Quality experience which will allow you to be able to act as an expert and giving advice for further action. Further you have change management and project management experience which will allow you to take lead and drive projects forward.

What you need to do now

In this recruitment Johnson & Johnson is working with Hays Life Sciences. If you're interested in this role, then click '[HERE](#)' to forward an up-to-date copy of your CV and personal letter in one document. For inquiries regarding the position or process please contact the responsible recruitment consultant Therese Bodell, therese.bodell@hays.com. Selection of candidates will be carried out continuously, so be sure to send in your application as soon as possible.

Your new company

Caring for the world one person at a time inspires and unites the people of Johnson & Johnson. We embrace research and science – bringing innovative ideas, products and services to advance the health and well-being of people. Our approximately 126,400 employees at more than 230 Johnson & Johnson operating companies work with partners in health care to touch the lives of over a billion people every day, throughout the world.

Your organization within J&J

Culture:

Customer and Logistic services (CLS) working with Commercial Partners, CLS leverages the scale of the J&J enterprise to enhance customer experience and drive efficiency:

- CLS is focused on making it easier for our 350,000 global CUSTOMERS to do business with J&J
- CLS protects the J&J Trustmark by investing in quality and global trade COMPLIANCE.
- CLS is building compliant, efficient and effective strategic CAPABILITIES.
- CLS is leveraging the scale of J&J to drive COSTefficiency.

CLS role:

In J&J supply chain CLS delivers (Cross-sector Distribution, Customer Services, Logistics, Transportation)

CLS by numbers / the global reach of CLS:

- 350 000 customers
- 350 distribution centers
- 5000 Employees
- 4000 logistics service providers
- 100 000 Orders a day



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